

Terms & Conditions

Last updated: 7 April 2026

1. Introduction

Welcome to Angelic Alignment. These Terms and Conditions govern your use of our website at angelicalignment1.wixsite.com/website-26 and the services provided by Ellis, a qualified wellness practitioner offering IV Therapy, Vitamin Boosters, Reiki, and Naturopathy services in the Rhondda Cynon Taff area.

By accessing our website or booking any of our services, you agree to be bound by these Terms and Conditions in full. If you do not agree, please do not use our website or services.

2. About Our Services

Angelic Alignment provides the following holistic wellness services:

- IV Drips & Vitamin Boosters – intravenous and intramuscular vitamin therapy to support energy, immunity, and overall vitality.
- Reiki – an energy healing practice to promote relaxation and natural wellbeing.
- Naturopathy – holistic support using natural approaches to help the body restore balance.

3. Important Health Disclaimer

The services provided by Angelic Alignment are complementary and holistic in nature and are not intended to replace conventional medical treatment, diagnosis, or advice. We strongly advise:

- Always consult a qualified medical doctor or healthcare professional before beginning any new wellness treatment.
- Do not use our services as a substitute for professional medical care.
- If you are pregnant, have a pre-existing medical condition, or are taking medication, you must inform us prior to receiving any treatment.
- In the event of a medical emergency, please contact the emergency services immediately (dial 999 in the UK).

Angelic Alignment accepts no liability for any health outcomes resulting from the use of our services.

4. Bookings & Appointments

4.1 Making a Booking

Appointments can be booked via our website contact form or by contacting Ellis directly via WhatsApp on 07747 967548 or by email at angelicalignment@hotmail.com.

4.2 Confirmation

A booking is only confirmed once you have received written confirmation from Angelic Alignment. We reserve the right to decline any booking at our discretion.

4.3 Cancellations & Rescheduling

We kindly ask that you provide at least 24 hours' notice if you need to cancel or reschedule your appointment. Cancellations made with less than 24 hours' notice may be subject to a cancellation fee. We will endeavour to provide as much notice as possible should we need to cancel or reschedule your appointment.

5. Payments

Payment terms and accepted methods will be confirmed at the time of booking. All prices are as quoted at the time of booking and are subject to change. We reserve the right to update our pricing at any time with reasonable notice.

6. Mobile Services

Angelic Alignment operates as a mobile service within the Rhondda Cynon Taff area. Travel to your chosen location is subject to availability and may be subject to a travel fee depending on your location within the service area. It is your responsibility to ensure that a safe and suitable space is available for the treatment to take place.

7. Client Responsibilities

As a client of Angelic Alignment, you agree to:

- Provide accurate and complete health information prior to any treatment.
- Inform Ellis of any changes to your health or medications before each session.
- Treat our practitioner with respect and courtesy at all times.
- Ensure a suitable and safe environment is available if receiving mobile services at your location.

8. Liability Limitation

To the fullest extent permitted by law, Angelic Alignment shall not be liable for any indirect, incidental, or consequential loss or damage arising out of your use of our website or services. Our liability to you in connection with any service shall not exceed the amount paid by you for that service.

Nothing in these Terms limits our liability for death or personal injury caused by our negligence, fraud or fraudulent misrepresentation, or any other liability that cannot be excluded by law.

9. Intellectual Property

All content on our website, including but not limited to text, images, logos, and branding, is the property of Angelic Alignment and is protected by copyright. You may not reproduce, distribute, or use any content from our website without our prior written permission.

10. Website Use

You agree to use our website only for lawful purposes. You must not use our site in any way that could damage or impair its availability or accessibility, or in any way that is unlawful, fraudulent, or harmful.

11. Third-Party Links

Our website may contain links to third-party websites (including social media platforms such as Instagram and TikTok). We are not responsible for the content or privacy practices of those websites and encourage you to review their own terms and policies.

12. Changes to These Terms

We reserve the right to update or amend these Terms and Conditions at any time. Changes will be effective immediately upon being posted to our website. Your continued use of our services following any changes constitutes your acceptance of the updated Terms.

13. Governing Law

These Terms and Conditions are governed by the laws of England and Wales. Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

14. Contact Us

If you have any questions about these Terms and Conditions, please contact us:

- Email: angelicalignment@hotmail.com
- WhatsApp: 07747 967548
- Service Area: Rhondda Cynon Taff, Wales

Privacy Policy (GDPR)

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1. Who We Are

Angelic Alignment is a mobile wellness service operated by Ellis, based in Rhondda Cynon Taff, Wales. As a data controller, we are responsible for the personal data you share with us.

Contact Details:

- Email: angelicalignment@hotmail.com
- Phone/WhatsApp: 07747 967548

2. What Personal Data We Collect

We may collect and process the following personal data when you use our website, contact us, or book a service:

2.1 Contact & Identity Information

- Full name
- Email address
- Phone number

2.2 Health Information (Special Category Data)

Because we provide wellness and health-related services, we may ask for and collect health-related information. This is treated as special category data under UK GDPR and is handled with the highest level of care and confidentiality, including:

- Relevant medical history or conditions
- Current medications
- Allergies or contraindications

2.3 Technical Data

- IP address and browser type (collected by our website host, Wix)
- Website usage data and cookies (see Cookie section below)

3. How We Use Your Data

We use your personal data for the following purposes:

- To respond to your enquiries and communicate with you about bookings.
- To provide and manage the wellness services you have booked.
- To maintain accurate health and treatment records for your safety.
- To comply with our legal obligations.
- To send you relevant updates about our services (only where you have given consent).

4. Lawful Basis for Processing

We process your personal data on the following lawful bases under UK GDPR:

- Contract – to fulfil our obligations when you book a service with us.
- Legitimate Interests – to respond to enquiries and maintain service quality.
- Explicit Consent – for processing your health information (special category data) and for any marketing communications.
- Legal Obligation – where required by law.

5. How We Store & Protect Your Data

Your data is stored securely and we take appropriate technical and organisational measures to prevent unauthorised access, loss, or misuse. Health records and personal information are kept confidential and are only accessed by Ellis.

We retain your personal data only for as long as is necessary for the purposes outlined in this policy or as required by law. Health records are typically retained for a minimum of 7 years in line with health industry guidance.

6. Sharing Your Data

We do not sell, rent, or trade your personal data to third parties. We may share your data only in the following limited circumstances:

- With third-party service providers who assist in running our website (such as Wix) under appropriate data processing agreements.
- Where required by law or to protect the safety of an individual.

7. Cookies

Our website is built on the Wix platform, which may use cookies to provide website functionality and to collect anonymous analytics data. Cookies are small text files stored on your device. You can manage your cookie preferences through your browser settings.

For more information on how Wix uses cookies, please refer to the Wix Privacy Policy available on their website.

8. Your Rights Under UK GDPR

You have the following rights regarding your personal data:

- Right of Access – you may request a copy of the personal data we hold about you.
- Right to Rectification – you may ask us to correct any inaccurate or incomplete data.
- Right to Erasure – you may request that we delete your personal data, subject to our legal obligations.
- Right to Restrict Processing – you may ask us to limit how we use your data.

- Right to Data Portability – you may request your data in a portable format.
- Right to Object – you may object to our processing of your data for certain purposes.
- Right to Withdraw Consent – where we rely on consent, you may withdraw it at any time.

To exercise any of these rights, please contact us at angelicalignment@hotmail.com. We will respond to all requests within one calendar month.

9. International Transfers

Our website is hosted by Wix, which may store or process data outside of the UK or European Economic Area. Where this occurs, Wix ensures that appropriate safeguards are in place in accordance with UK GDPR requirements.

10. Children's Privacy

Our services are intended for adults aged 18 and over. We do not knowingly collect personal data from children under 18. If you believe we have inadvertently collected data from a minor, please contact us immediately.

11. Complaints

If you are not satisfied with how we handle your personal data, you have the right to lodge a complaint with the Information Commissioner's Office (ICO), the UK's data protection authority:

- Website: www.ico.org.uk
- Helpline: 0303 123 1113

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. We encourage you to review this policy periodically.

13. Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle your data, please contact:

- Email: angelicalignment@hotmail.com
- WhatsApp: 07747 967548

Angelic Alignment, Rhondda Cynon Taff, Wales